

flexibility

We adapt
to the needs
of your
company.

quality

Our top
priority.
We leave
nothing
to chance.

reliability

You can
count on us,
now and in
the future.

Dear Customer,

We are pleased to introduce Technical Insights, a newsletter which keeps you up to date about the various technical changes we make to our equipment, software and services.

If you feel that this newsletter should go (also) to other colleagues within your organisation please let us know by sending an email to fastandfluidmanagement@mailplus.nl.

New shaker software

In order to improve the clamping capabilities of our SK450 and SK550 shakers we have introduced a new software version: V2.01.02.

Advantages of the new software:

- Small cans of 7 cm's and up will always be clamped.
- The upper clamping plate can never get jammed at the bottom.

Please note for the SK450 this is only possible on machines with board type 1864250-SP.

The new software version can be found on: www.fast-fluid.com/software.

V526 Software for dispensers

You can download the new powerboard version 526 from our website. The release notes are enclosed in the 526 zip file. Note that all changes made are improvements. It is not necessary to update your existing Tintmasters and Harbils 200/400/600 in the field.

For existing Tintmasters and Harbils 200/400/600 in the field V520.3 is correct.

For the Harbil 450 no higher version than V524 is needed. We advise however to update the machine with this new software version when you have the opportunity. For example when the machine has not yet been installed or when you are visiting it for another reason.

All HA450's built after May 8th and all HA2/4/600 built after May 28th have the V526 software loaded as standard on the board.

The new software version can be downloaded from: www.fast-fluid.com/software.

New clamp plate shakers

Our SK450 and SK550 shakers are equipped as standard with a new, vulcanized upper clamp plate. The main advantages of this improvement are:

- The connection between the rubber cover and the aluminum plate is much more durable.
- The clamp plate has a rougher surface, preventing cans to stick to the plate.

New release of PrismaPro

The latest version of PrismaPro, PP2.3, is available now. To find out what changes have been made to the software we refer to the release notes that can be found on: www.my.fast-fluid.com.

New German Qwertz keyboard in HA200/400/600

All our German HA200/400/600 dispensers have been upgraded with a new type of integrated Qwertz keyboard. These keyboards use an ergonomic touchpad instead of a trackball which make it more user friendly.



Spare Part availability

The past year we have been confronted with the fact that some suppliers decided to decrease their product ranges. As a consequence it could happen that spare parts are no longer available. Taking this into consideration we advise you to review your spare part situation carefully and to inform us as quickly as possible about your needs for 2010. This is in particular important for the older equipment.

Please note that we adhere to our spare part policy (click [here](#) for the details). If you have any questions about the availability of parts please get in touch with our customer service department or your Fast & Fluid sales manager.

Bank Change

Fast & Fluid is in the process of changing to a new bank. Please inform your accounting department to make payments to Fast & Fluid into the new bank account:

JPMorgan Chase Bank Amsterdam
IBAN NL11 CHAS 0653 7355 53.
Swift/Bic CHASNL2X